General Terms and Conditions for gift cards
of shopping centers Herti, Länderpark, Surseepark and Zugerland

1 Subject of these Terms and Conditions

These Terms and Conditions govern the gift cards issued by the Cooperative Migros Luzern through the provider Boncard. By purchasing these products, you accept these Terms and Conditions.

2 Products

The gift cards can only be used in the shopping center for which they were purchased. The following stores do not accept gift cards:

Herti: Center Physio Zug, k kiosk, Mike Textil, Nail World, Post and Zuger Kantonalbank

Länderpark: k kiosk, Migrol Service, Nidwaldner Kantonalbank and OBI

Surseepark: Boutique Feusi, Brustzentrum LUKS im Surseepark, k kiosk, Migrol Service, Neuroth Hörcenter and Praxis in Surseepark / Radiologie

Zugerland: k kiosk, Migrol Service, OBI and Zuger Kantonalbank

3 Acquisition of the Gift Card

Gift cards can be obtained at the Migros customer service in the respective shopping center or ordered online via the website of the shopping center.

4 Liability

Lost or stolen gift cards will not be replaced.

5 Limits and Exclusions

The gift card can be loaded with an amount between CHF 10.00 and CHF 250.00. The maximum amount per customer is CHF 1,500.00. The gift cards may only be purchased by customers within Switzerland.

Gift cards are non-rechargeable. Devalued gift cards can be disposed of free of charge at the Migros customer service.

No interest is paid on the balance.

A refund of the balance is excluded in any case.

If payments with gift cards are not possible due to a technical malfunction, participating stores reserve the right to decline such payments on a case-by-case basis.

6 Checking the Balance

Each gift card has its own card number and a QR code. The card balance can be checked using this QR code.

7 Expiration

Gift cards are valid for five years from the date of issue.

8 Contact

For questions regarding the gift card, the Migros customer service in the respective shopping center is available to assist you.

Email contact: gmlu.centermanagement@migrosluzern.ch

9 Data Protection

The processing of your personal data is governed by the Migros Group's privacy policy, available at: privacy.migros.ch

10 Jurisdiction and Applicable Law

All disputes arising from or in connection with this contract are subject to the courts in Lucerne. The contract is governed by Swiss law, excluding the CISG.

11 Changes and Amendments

The shopping centers Herti, Länderpark, Surseepark and Zugerland reserve the right to adjust the above terms and conditions if necessary. The current version will be published on this page and is considered accepted by customers upon publication.

Cooperative Migros Luzern, as of April 21, 2026